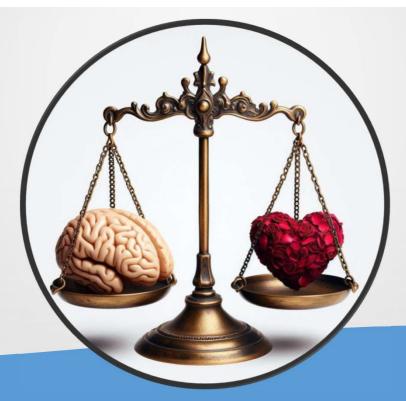


#### Harmonizing Hard & Soft Skills for Career Success

**Presented by: Nancy Watson-Pistole CCE ICCE** 

Date: May 21, 2025

**Session:** #37070



### Harmonizing Hard and Soft Skills for Career Success

Nancy Watson-Pistole CCE ICCE

### Agenda

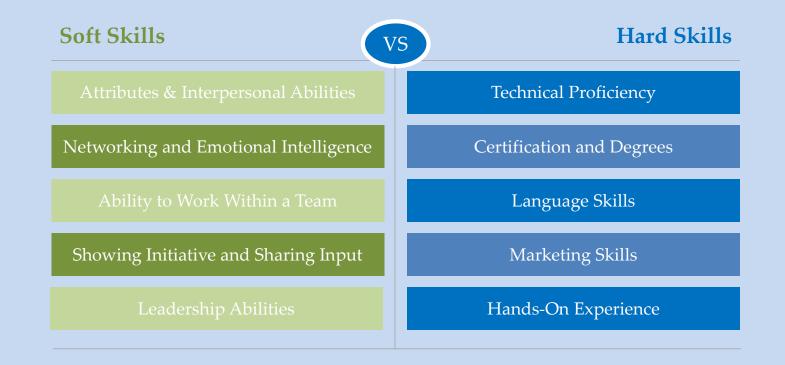
- Understanding the Difference
- Growing Importance of Soft Skills
- Identifying Your Skills
- Developing Skills
- Showcasing Skills
- Finding the Optimal Balance



### Hard (Technical) vs. Soft Skills Similarities and Differences

- Hard skills focus on knowledge and expertise
- Soft skills refer to personal attributes and interpersonal skills

### Soft Skills vs. Hard Skills



### Statistics

According to research from Harvard University, the Carnegie Foundation, and Stanford Research Center, soft skills contribute 85% to career success, while hard skills contribute only 15%.

15%

85%

### Statistics

- A report by Deloitte suggests two-thirds of all jobs will rely heavily on soft skills by 2030
- According to the World Economic Forum, emotional intelligence, a key soft skill, will be among the top 10 job skills in 2022 and beyond
- A LinkedIn survey found that 92% of HR professionals believe soft skills are equally or more important than hard skills

### Statistics

New survey from Wiley Workplace Intelligence reflects 80% of respondents say soft skills are more important than ever with the evolution of AI.

Taking the Person Out of Interpersonal: Why AI Can Never Replace Soft Skills

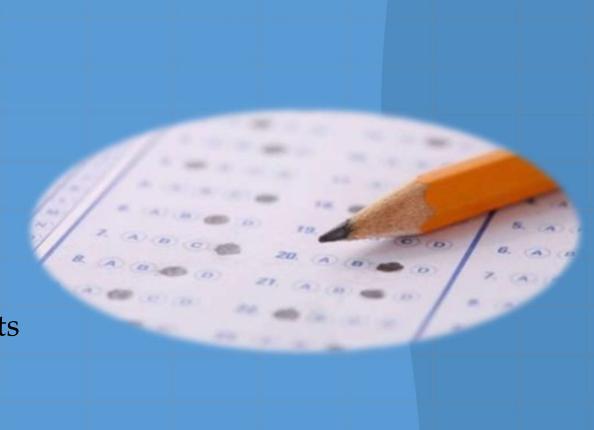
- Technological Advancements
- Workplace Dynamics
- Leadership and Management
- Adaptability and Change Management

### Reasons Soft Skills are More Critical

## Identifying Your Hard Skills and Soft Skills

#### **Self-Assessment Tips**

- Review Your Experiences
- Consider Your Achievements
- Reflect on Challenges
- Use Skill Assessment Tools



## Identifying Your Hard Skills and Soft Skills

#### **Getting Feedback from Others**

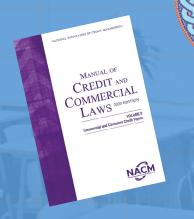
- Ask for Specific Examples
- Seek Constructive Criticism
- Professional Reviews

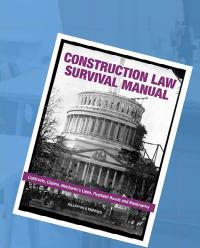




Learning Hard Skills through Classes, Certifications

- Enroll in Educational Courses
- Obtain Professional Certifications
- Hands-On Experience
- Regular Upgradation



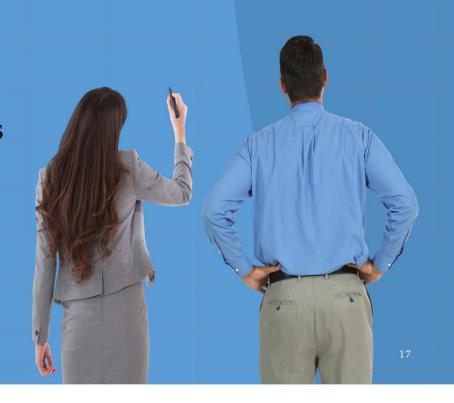


### Improving Soft Skills through Behavioral Changes

- Identify Key Areas
- Active Learning
- Feedback and Reflection
- Behavioral Adjustments
- Mindfulness and Empathy Training

### Showcasing Your Skills Effectively – On Your Resume

- Quantify Hard Skills
- Incorporate Soft Skills in Descriptions
- Use Keywords



### Showcasing Your Skills Effectively – In Job Interviews

- Prepare Examples
- Tell Stories for Soft Skills
- Balance the Conversation
- Ask Insightful Questions
- Be Mindful of Non-Verbal Communications



# Finding the Optimal Balance of Hard & Soft Skills

Achieving the right mix is crucial in today's dynamic job market



### Ideal Mix Depends on Industry and Role

- Tech-Heavy Industries
- Service-Oriented Sectors
- Leadership Roles

### Showcasing Transferable Skills

- Identify Transferable Skills
- Adapt to the Job Requirements
- Continuous Learning
- Self-Assessment

### "Hard skills get you hired. Soft skills get you promoted."

Create the
Perfect
Harmony of
Hard and Soft
Skills for Your
Career
Success!



### Thank You!

Nancy Watson-Pistole CCE ICCE nancy.watsonpistole@gmail.com

