

# Managing Global Risk: How to Measure & Mitigate Risk in a Volatile Environment



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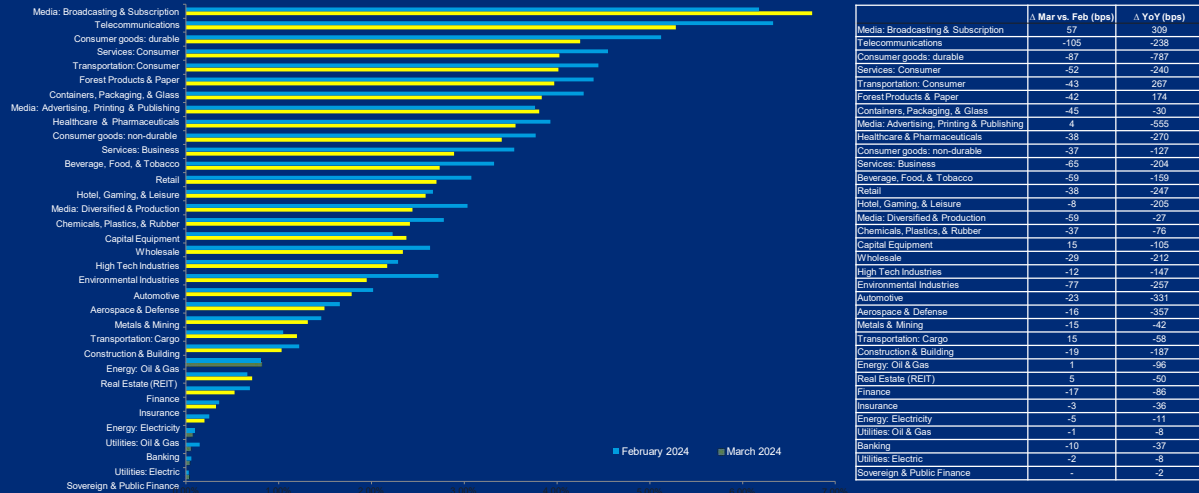
## Agenda

- Market Update
- Managing Risk- a Corporate Perspective
- Risk Finance Optimization

### Credit Market

#### Industry 1-Year Default Rate Forecasts – US (Moody's)

Default expectations have fallen from last month, and the forecasts are now lower than they were at this time last year for most sectors. Media: Broadcasting & Sub. now has the highest forecast at 6.75% (up from 6.18% last month and up from 3.66% YoY), followed by Telecommunication at 5.28% (down from 6.33% last month and down from 7.66% YoY). Media: Broadcasting & Sub. and Transportation: Consumer are the 2 sectors with the highest default expectation increase since last year.

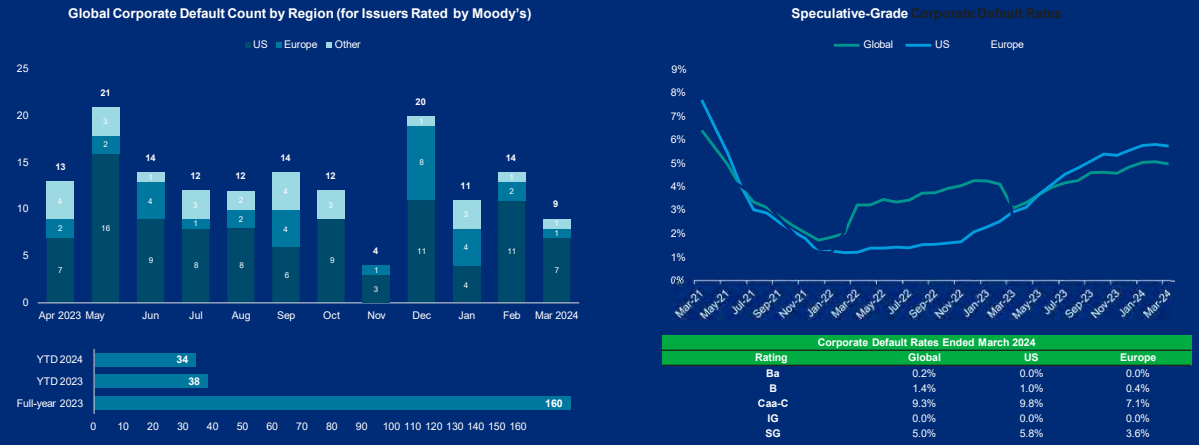


Source: Moody's Investors Service February & March 2024 Default Reports

### Credit Market

#### Global Corporate Default Count (Moody's)

Four out of the nine defaults in March came from the telecommunication sector and all 4 from the US. Moody's anticipates a resurgence in defaults reaching double digits in April due to several issuers either filing for bankruptcy, missed debt payments or indicated their intention to complete a debt restructuring (meeting Moody's criteria for a distressed exchange). April's rebound will likely be more gradual than December's. Distressed exchanges have constituted over half of this year's defaults, a trend Moody's foresees persisting.



Distressed exchange: an issuer's original promise and 2) the exchange has the effect of allowing the issuer to avoid a likely distressed exchange. Moody's definition: whereby 1) an issuer offers creditors a new or restructured debt, or a new package of securities, cash or assets, that amount to a diminished value relative to the debt's eventual default.

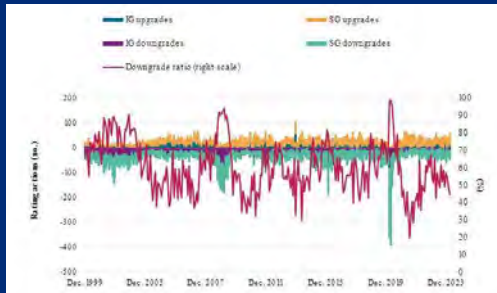
Source: Moody's March 2024 Default Report

## Credit Market

### Rating Actions – Sovereign, Financial, and Nonfinancial Corporate (S&P)

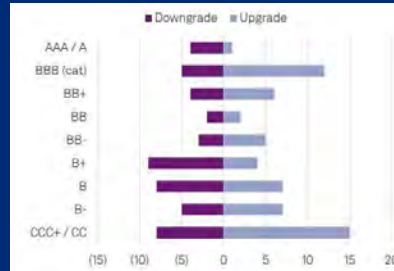
As sentiment improved and economic growth exceeded expectations, rating actions became more positive in March. The number of upgrades rose by 44% in March, reaching its highest in a year and although downgrades also increased, the pace was slower at a rate of 23%. While credit trends have broadly improved recently, escalating geopolitical tension and inflation – potentially fueled even more now by rising tensions on Middle East shipping lanes and the collapse of Baltimore’s bridge – could pose renewed challenges to credit if rising uncertainty leads to higher funding costs. Recent geopolitical developments and a potential shift in US monetary policy, which would also affect emerging markets, could cause financing conditions to turn more challenging in the near-term future.

Monthly Rating Actions\*



\*Includes sovereign, financial, and nonfinancial corporate upgrades and downgrades globally.

Rating Actions by category in March



Source: S&P Global Ratings, April 2024

## Global Credit Strategy

### Risk Mitigation

- Letters of Credit
- Parent Guarantees
- Factoring A/R Sale
- Credit Insurance
- Captives

### Setting the Limit

- Global or Individual?
- Parent / Child
- Evaluation Period
- Monitoring

### Customer Identification

- Legal Entity vs Branch
- Locations
- Credit Bureaus

### Country Risk

- War, revolutions, insurrections
- Currency Inconvertibility
- Natural disasters
- Sanctions
- Terrorism

### Credit Risk

- Payment Terms
- Payment Experience
- Past Dues
- Size of Exposure
- Loss History/Frequency

### Financial Analysis

- Financial Statements
- Cash Flow
- Profitability
- Ratios
- Debt & Net Worth
- Currency

### Legal Environment

- Protections
- Bankruptcy Law
- Enforceability

### Information

- Credit bureau
- Rating Agencies
- Insurers
- Banks



# RFO / Benchmark Modelling

1. What does it do?
2. How does it work?
3. Why companies are interested
  - Real-life examples
4. What does the future look like?

An analytical look at the global A/R portfolio, risk exposure and tolerance, losses, industry and country data, economic cost of risk, and other variables as part of **developing a model to determine the most appropriate risk financing structures for maximum efficiency.**

Real-life examples from a variety of industry sectors, including *machinery and equipment, metals, chemicals, agriculture, food and consumer goods.*

**One solution does not fit all.**

# What does it do?



## What does it do?

### Risk Finance Optimization (RFO) and MiCredit Benchmarking

- Provides a fact-based data driven **Analytical review** of a company's Global A/R.
- It cross-references this with the Companies **Financial Statement** of accounts & pulls into the equation, the cost of capital / risk tolerance and Risk bearing capacity level.
- It shows the 'tipping point' for whether a company retains their **Total Cost of Risk (TCR)** on its own Balance-sheet or transfers it to a 3rd Party
- If a company utilizes Insurance, it provides a clear auditable-trail for Optimum policy structure and pricing and provides a '**Price to beat**' – if the Insurance market's price is lower, then your program is optimised.
- MiCredit is a **Data library for Credit Insured business** with over 6,000 clients and \$1 trillion credit limits. It provides 'live' daily feeds enabling real-life Benchmarking for Pricing / Risk appetite / program structure information – allowing guidance for companies trading in different Industry sectors; Global, Regional or local market guidance to the best solutions.





# How does it work?

## Risk Finance Optimization (RFO)

### Global A/R Review

- Risk mapping
- Customer profiling
- Sector risk
- Country risk
- PRI
- Loss Banding

**Buyer Risk:**  
We've harmonized the three key issuer buyer ratings to produce a Marsh Market Rating (MMR) scale with associated expected Probability of Default (PoD).

**Country Risk:**  
We've utilized 3 relevant indices of EM's Country Risk Index in order to provide an assessment of the Country Risk for EM. These include:  
 - Operational Risk (OR)  
 - Global Trade Economic (GTE)  
 - Global Trade Political (GTP)

**Sector Risk:**  
The sector of a client's delivery is implicitly taken into consideration within our modelling and loss analysis.  
 - Credit and Rating  
 - Debt profile

Region (based on rating)	PoD
A	0.03%
B	0.10%
C	0.30%
D	0.60%
E	1.00%
F	1.40%
G	2.00%
H	3.00%
I	12.00%
J	20.00%

PROBABILITY OF DEFAULT



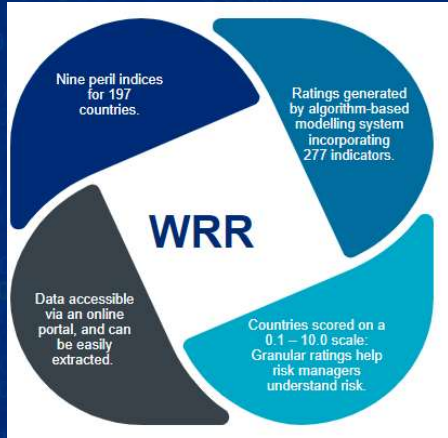
### Financial Accounts

- Bad debt provision
- Risk tolerance (retained loss)
- Weighted average cost of capital
- Risk bearing capacity level
- **Key Performance Indicator (KPI) Selection**
  - Segment Income Statement
    - Net Sales
    - Profit Before Interest, Tax, Amortization and Depreciation (EBITDA)
  - Segment Cash Flow Statement
    - Cash & Cash Equivalents
  - Segment Balance Sheet
    - Total Equity
- Calculated Risk Tolerance range
  - Assigned weights to each KPI shown in table below



# World Risk Review

Country / Political / Business Risks



## Weighted Risk Scoring

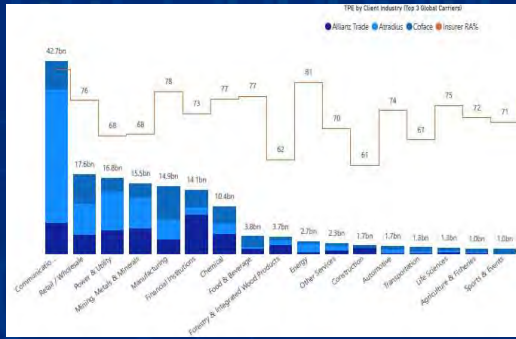
Country	Security environment			Trading environment			Investment environment		
	Strikes, riots and civil commotion	Terrorism	War and civil war	Country economic risk	Currency convertibility and transfer risk	Sovereign credit risk	Expropriation	Contractual agreement repudiation	Legal and regulatory risk
Argentina	6.4	2.7	1.0	6.7	7.0	3.6	5.5	5.8	5.1
Azerbaijan	4.8	2.9	5.5	5.8	5.6	4.8	5.3	4.2	5.4
Brazil	5.8	2.5	2.3	4.7	4.5	5.3	2.9	4.8	4.7
Canada	4.4	2.9	1.3	4.1	1.4	0.9	1.0	3.3	2.3
Egypt	5.7	7.1	4.8	4.8	5.2	6.1	4.5	5.2	6.2
India	6.3	5.9	4.6	4.7	4.2	4.0	3.0	4.8	5.4
Indonesia	5.6	5.0	4.0	4.9	4.1	4.1	5.3	5.2	5.9
Iraq	6.3	6.7	6.9	6.0	5.9	6.2	6.6	6.9	7.4
Mexico	6.0	4.0	2.9	4.0	3.1	3.7	4.2	6.3	5.0
Myanmar	6.0	5.3	6.4	5.5	5.5	6.0	5.7	5.5	6.6
South Africa	7.1	2.8	2.3	5.5	4.0	4.9	6.2	4.6	4.7
South Sudan	6.0	6.5	6.9	7.8	7.5	7.8	7.3	6.3	7.6
Sudan	6.5	6.3	5.9	6.3	7.0	6.8	5.5	7.1	7.1
Suriname	4.3	2.1	3.0	6.8	5.1	6.8	3.9	5.7	6.4
Turkmenistan	4.8	3.0	3.1	6.2	7.1	5.7	6.3	6.3	7.2
Weighting	10%	15%	10%	5%	10%	10%	10%	15%	15%



# Industry Sector Ratings

Live Feeds from Multiple Insurers

Independent Average Sector Rating

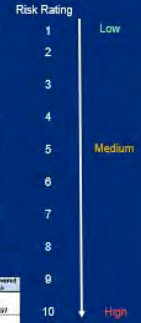


# Customer / Buyer Ratings

Average Customer Ratings

## Multiple Insurer Ratings

## Average Rating



NO	Outstanding	Total Credit Limit	Actual Cover	Net Covered Deficit/Ex	STRAICUS PCD	No Insurers	Total Credit Risk	Covered Risk	Net Covered Risk
NO	11 900 000	0	0	11 900 000	0.0%	3	12 487	0	12 487
1	19 800 000	0	0	19 800 000	0.0%	3	13 802	0	13 802
2	14 500 000	0	0	14 500 000	0.0%	13	42 701	0	42 701
3	53 000 000	0	0	53 000 000	0.1%	18	105 123	0	105 123
4	214 000 000	0	0	214 000 000	0.3%	38	748 219	0	748 219
5	12 000 000	0	0	12 000 000	0.1%	17	366 412	0	366 412
6	22 200 000	0	0	22 200 000	0.3%	21	368 505	0	368 505
7	3 900 000	0	0	3 900 000	1.0%	2	43 023	0	43 023
8	5 600 000	0	0	5 600 000	4.9%	1	312 454	0	312 454
9	0	0	0	0	0.0%	4	0	0	0
10	0	0	0	0	0.0%	6	0	0	0
TOTAL	492 200 000	0	0	492 200 000	0.5%	113	2 603 891	0	2 603 891

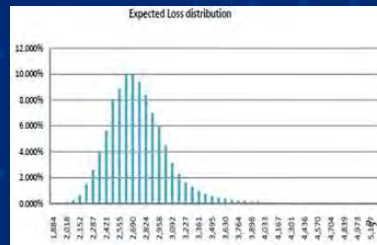
# Other Factors

Other Factors – Aging / Loss History / Bankruptcy

## Actual Loss Experience

## A/R Aging Risk

## Bankruptcy Risk



Latest data: Americas and Western Europe

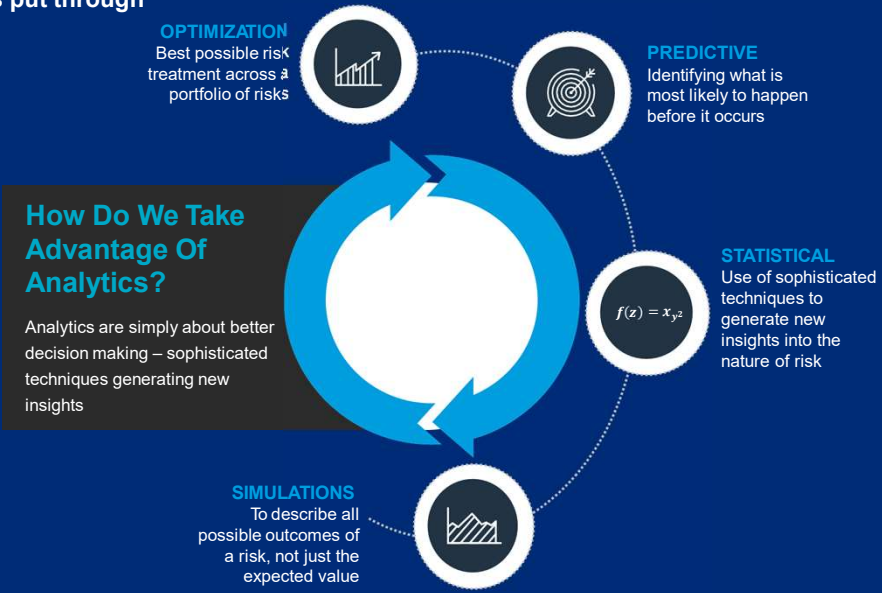
Country	Latest period	1 month	3 months	6 months	12 months	10 YR P.A.
U.S.	2023 Q2	-	37%	35%	23%	-21%
Canada	06-23	19%	35%	33%	36%	14%
Brazil	06-23	42%	24%	19%	4%	-12%
Chile	07-23	40%	43%	20%	0%	-24%
Colombia	2022 Q4	-	27%	22%	2%	10%
Germany	05-23	19%	16%	16%	14%	11%
United Kingdom	07-23	-0%	20%	13%	19%	46%
France	07-23	26%	33%	35%	43%	8%
Italy	07-23	5%	5%	4%	-6%	-26%
Spain	06-23	-3%	5%	-17%	14%	31%
Netherlands	07-23	72%	63%	55%	52%	12%
Switzerland	07-23	-6%	1%	7%	56%	15%
Sweden	07-23	70%	49%	33%	31%	25%
Belgium	07-23	24%	3%	7%	15%	-6%
Ireland	2023 Q2	-	38%	30%	29%	59%
Norway	07-23	8%	13%	21%	22%	-14%
Australia	2023 Q2	-	-2%	11%	16%	-2%
Denmark	07-23	28%	32%	38%	32%	17%
Finland	07-23	51%	10%	24%	22%	10%
Portugal	06-23	12%	13%	12%	2%	-14%
Luxembourg	06-23	39%	26%	12%	5%	5%





# Data, Analytics & Technology

What your data is put through



# Our Three-stage Approach To Trade Credit Analytics

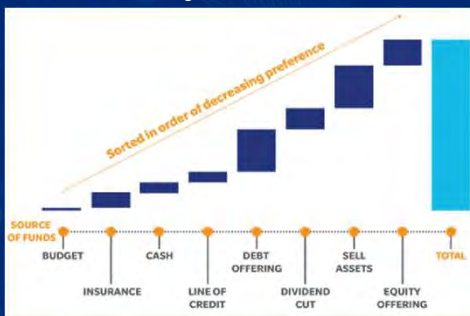
<h2>1. RISK IDENTIFICATION</h2>	<p>We identify your risk by:</p> <ul style="list-style-type: none"> <li>• Risk Mapping.</li> <li>• Credit Limit Profiling.</li> <li>• Claims Bandings.</li> </ul>	
<h2>2. LOSS PROJECTIONS</h2>	<p>We have developed two proprietary Trade Credit analytics tools to help you to understand your loss potential:</p> <ul style="list-style-type: none"> <li>• Frequency Model: Probability of Default.</li> <li>• Severity Model: Loss Given Default.</li> </ul>	
<h2>3. ECONOMIC COST OF RISK (ECOR)</h2>	<ul style="list-style-type: none"> <li>• Insurance programme optimisation to create the financially most efficient blend of risk retention and risk transfer.</li> <li>• The programme with the lowest ECoR is the optimum structure.</li> </ul>	

# RFO - Analytics Platform



# Data Analytics – Introducing Finance

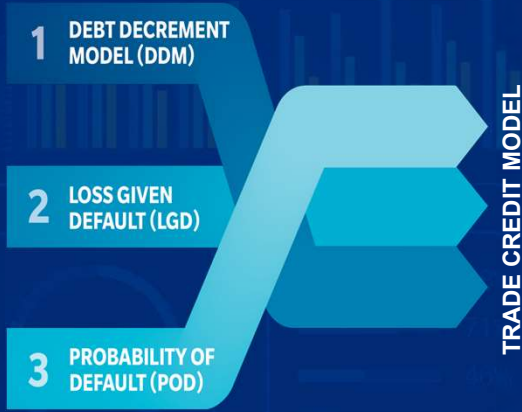
We consider insurance as a source of capital which can be used to help manage and mitigate volatility and recommend that insurance is viewed in a capital context, alongside other sources of capital available to you to finance insurable losses e.g., lines of credit and cash.



By using your Weighted Average Cost of Capital ('WACC') we can calculate:

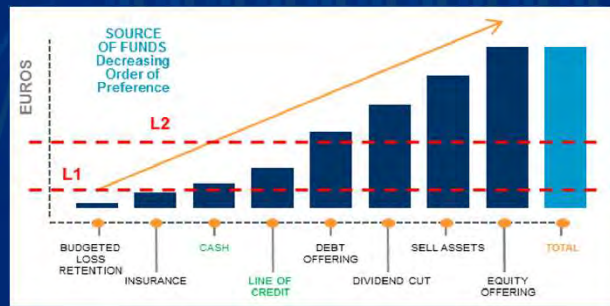
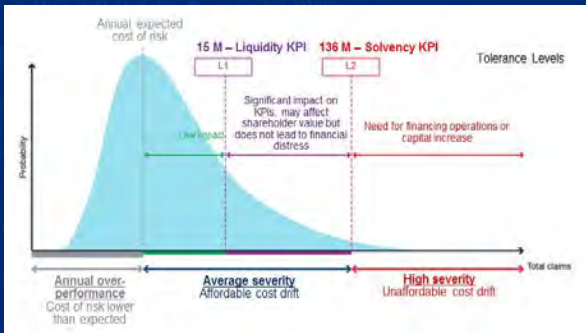
The cost of keeping insurance risk on your own balance sheet i.e., how much it would cost to fund losses using your own capital.

We call this the Implied Risk Charge ('IRC').



# Risk Tolerance and Testing

Reviewing over a 25 year + cycle – shock events



# The Tipping Point

- **Self-Insure**

- Keep on Own Balancesheet

OR

- **Pass risk off to a Third-Party**

- G'tees / LC's / Collateral / Captive or Insurance



# Global Manufacturer

## Global A/R + Inventory – Questioning “Retain risk or transfer”?

NQL = Non-qualifying Loss  
 EEL = Each & Every Loss  
 AFL = Aggregate First Loss

MFG AR Cover	Uninsured	Option 1 EEL \$5k Indemnity 90% Assumed Premium Rate 0.1%	Option 2 AFL \$2.5m Indemnity 90% Premium Rate to beat 0.08%	Option 3 AFL \$5m Indemnity 90% Premium Rate to beat 0.06%
Market Premium (MP)				
Price to beat for Options 2,3		6,000,000	4,532,445	3,845,441
Average Retained Loss (AR)	6,760,442	1,470,383	2,937,938	3,624,942
TCOR (=AR+MP)	6,760,442	7,470,383	7,470,383	7,470,383
Average Transferred Loss		5,290,058	3,822,504	3,135,500

MFG AR + Inventory Cover	Uninsured	Option 1 EEL \$5k Indemnity 90% Assumed Premium Rate 0.1%	Option 2 AFL \$2.5m Indemnity 90% Premium Rate to beat 0.08%	Option 3 AFL \$5m Indemnity 90% Premium Rate to beat 0.06%
Market Premium (MP)				
Price to beat for Options 2,3		13,889,959	11,389,959	8,889,959
Average Retained Loss (AR)	24,184,908	5,754,085	8,254,085	10,754,085
TCOR (=AR+MP)	24,184,908	19,644,043	19,644,043	19,644,043
Average Transferred Loss		18,430,823	15,930,823	13,430,823



1. We estimate Market Premium for Option 1.
2. We keep TCOR static (compared to Option 1 program).
3. The premiums for the options become the price to beat. If the broker can beat that price, the TCOR becomes more efficient.

# Introducing Global Benchmarking

Policy Types / Premium Rates / Risk Appetite - Trends

## Peer Group Data



**MiCredit**  
 is Marsh Trade Credit's internal placement and policy analytics tool



**Benchmarking data**  
 Uses our Trade Credit global benchmarking data to provide:

Key reporting and analytics, including policy benchmarking. Buyer intelligence who buys what limits and where. Trending and insurer performance metrics.

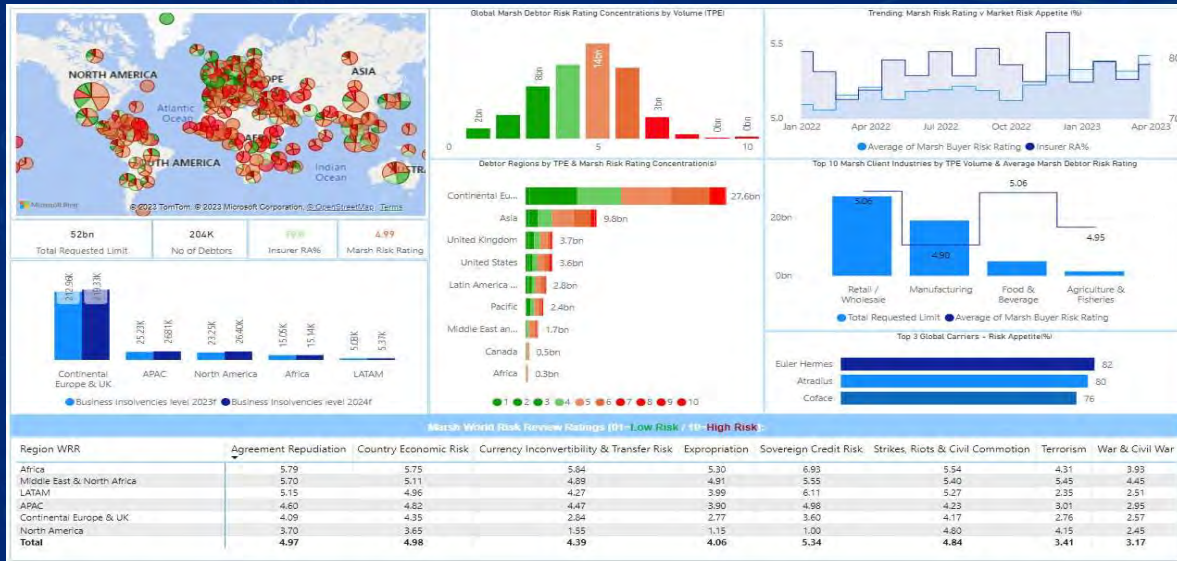


**Digital**  
 Unique Web-based platform.



DATA ANALYTICS

# Credit Scorecard (Buyer & Pol Risks) - MiCredit Benchmarking



# Multiple Industry Sectors – North America

## Total Potential Global Exposure & Risk Concentrations Scorecard : USA & Canada Client Region



# Why people are interested?

## Sector examples:

*machinery and equipment, metals, chemicals, agriculture, food and consumer goods.*



## Machinery & Equipment

Case Study – Global/Regional Optimization – Dealers / Fleet / Parts - Future EV Portfolio

- Global HQ wanted to create Global efficiency
- No consistency – on or off-balance sheet.
- 32 Policies but this covered about 35% of their business

Credit (EUR)	Gross	Current	Option 1	Option 2	Option 3
Strategic Retained Loss (JANIS/AGL/Chassis/MSD) (Based on 10/30) (unaudited)	10,474,691	5,962,411	3,906,020	6,126,830	3,200,099
Inventory Captive Loss (AGL)	0	0	0	0	4,773,536
Market Premium (BPP) (Value to hold for cases 1-4)	0	6,590,466	8,854,614	6,485,613	4,104,832
Market Premium (BPP) (Value to hold for cases 5-8)	0	3,911,297	6,870,637	4,983,837	3,200,099
Captive Loss (AGL) (Market Premium (BPP) & Capital AGL) (Based on 10/30)	442,719	294,092	176,334	244,526	170,482
EVGM (AGL/AGL/MSD/MSD/MSD)	10,917,410	12,836,968	12,836,968	12,836,968	12,836,968
100% Retained Loss (including Captive)	27,913,626	16,006,683	9,972,192	16,264,807	16,298,211
Risk Retained Loss (including Captive)	37,699,531	23,563,849	14,564,091	21,128,427	20,768,881
Risk Retained Loss (including Captive) (Included Capital/Overlapping Rates)	10%	2%	0.01%	1%	1%





# Machinery & Equipment Case Study – Global Multinational

Transition from Whole Turnover to Excess of Loss (XOL)

Global ABC Today	Global ABC Tomorrow	Different ways forward	Whole Turnover
<ul style="list-style-type: none"> <li>- <b>Global Sales = \$18.9B</b></li> <li>- <b>Premium (0.0475%) : \$9.2m</b></li> <li>- Deductibles \$10k-\$25k APAC. Europe &amp; N. America \$1mAFL</li> <li>- Discretionary Limit \$25 - \$250k</li> <li>- Maximum Liability variable c \$250m</li> <li>- 5 year Loss Ratio &lt; 20%</li> <li>- Approx. \$450m of Open risk</li> <li>- Most limits Cancellable</li> </ul>	<ul style="list-style-type: none"> <li>- <b>Global Sales = \$20.5B</b></li> <li>- <b>Fixed Premium : \$3.7m</b></li> <li>- Deductible AFL or future Captive \$7.5m</li> <li>- DCL = \$2m to \$7.5m</li> <li>- Maximum Liability \$150m (Higher by endorsement)</li> <li>- 5 year Loss Ratio &lt; 20%</li> <li>- Potential to close ALL Open risk</li> <li>- All limits Non-cancellable</li> </ul>		
		<ul style="list-style-type: none"> <li>- <b>No major improvement on Open risk</b></li> <li>- <b>Some cost savings</b></li> </ul>	
		<ul style="list-style-type: none"> <li>- Underwriting power internally</li> <li>- Simplified administration</li> <li>- Increased Group control</li> </ul>	
		<ul style="list-style-type: none"> <li>- <b>Dramatic reduction of Open risk</b></li> <li>- <b>Major cost savings</b></li> </ul>	



# Agriculture Business – Appetite low in challenging markets

Hedging the Risk in the Most Optimized Way

## Global / Regional Risk appetite



## New coverage options

- 22% Premium savings in year 1
- Unlocked €80,000,000 additional capacity
- Reduced Top-up Insurance costs of 15%
- Supported capital release target of circa €200,000,000
- Simplified program supporting savings in sales, general and admin costs
- See opposite - 79% of insured portfolio reflects an enhanced cover position

### Benefits for Agri-business

- Auto-reinsurance** – a product designed by Marsh to help increase the overall Marsh client's coverage with their underlying Primary Insurer.
- Reverse Surety protection** – Accessing the Surety market to gain significant coverage to help address concentration risks
- Dual/parallel Insurance** – a pre-packaged product with upfront agreed policy wordings that allows Clients to increase coverage in line with commodity price increases



# Agriculture – Market Concentrations

Sample of Active Insurers – Globally – Helps Guide Where to ‘Unlock’ Capacity

## Hot Spots

- LATAM – Brazil / Colombia / Argentina / Mexico
- Central Eastern Europe – Poland
- CIS – Ukraine / Russia / Kazakhstan
- Middle East
- Africa – Morocco / Egypt + Sub-Saharan
- South East Asia
- Concentrated risks in Western Europe & USA



		RA% Pre-Marsh Engagement	RA% Post-Marsh Engagement	% Reduction in Xa's Uninsured AR's
APAC	Thailand	78%	84% (+8%)	-50%
	Philippines	72%	76% (+4%)	-22%
	Indonesia	79%	84% (+5%)	-45%
	Iberia	77%	85% (+8%)	-82%
EMEA	Poland	75%	80% (+5%)	-33%
	South Africa	78%	85% (+7%)	-58%
	Baltics	70%	76% (+6%)	-38%
LATAM	Panama	57%	61% (+4%)	-12%
	Chile	52%	60% (+8%)	-21%



# Chemicals

Case Study – Excess of loss and Captive Feasibility

- Client Insured in 60% of their markets only
- Wanted to visualize the most optimized policy structure where the loss record was sub- 20%
- A Full RFO was conducted for both the existing Insured business but also the ‘uninsured’ parts
- The data output demonstrated where to place the retention levels and improved pricing and cover

## Potential Risk Retention Models



	Deductible	Captive P.O.	Captive AGG.
France	50,000	200,000	2,000,000
Italy	100,000	250,000	1,500,000
Germany	5,000	200,000	500,000
Spain	150,000	300,000	1,000,000
LATAM	15,000	200,000	1,000,000
USA	75,000	250,000	1,500,000
<b>Total Captive Aggregate</b>			<b>7,500,000</b>

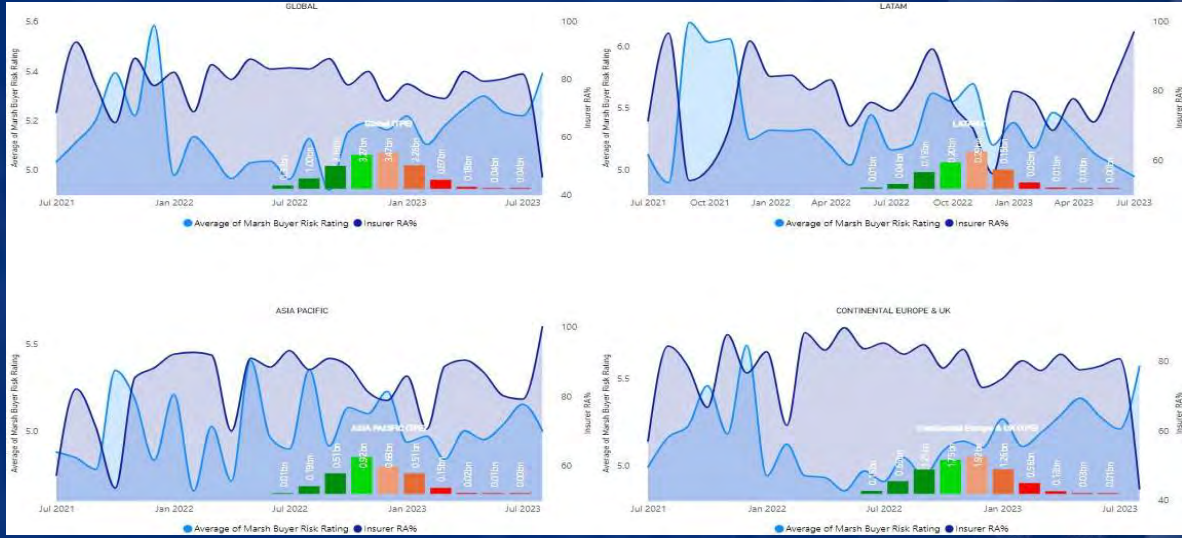






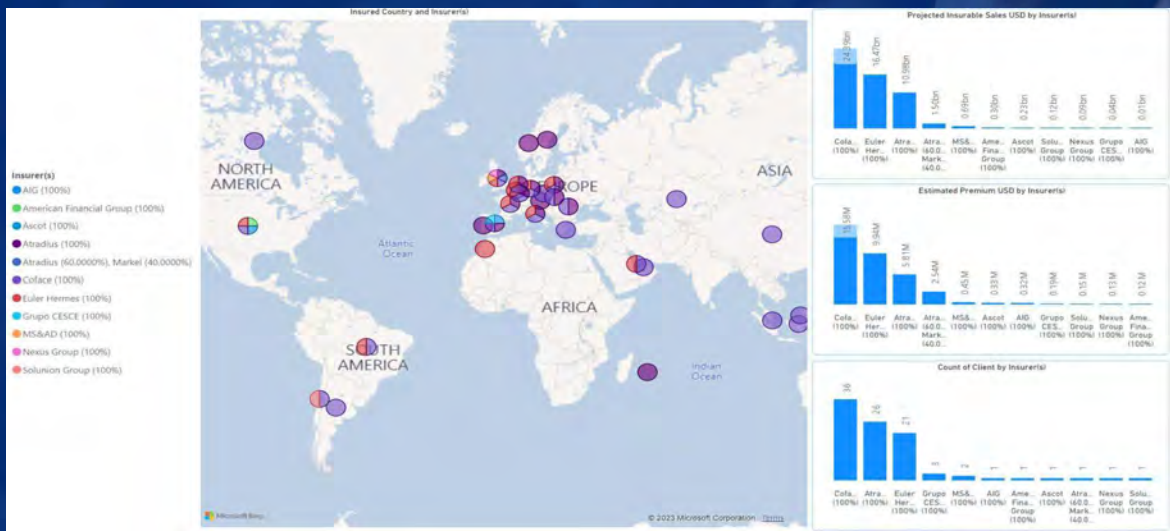
# Chemicals – Tracking regional ‘trending’

Not all regions risk profiles are alike....



# Metals - Benchmarking

Global Insurer's Active Across Metals & Minerals Portfolio





# Food & Beverage - Benchmarking

## Average Risk Appetite by Region & Top Three Global Carriers



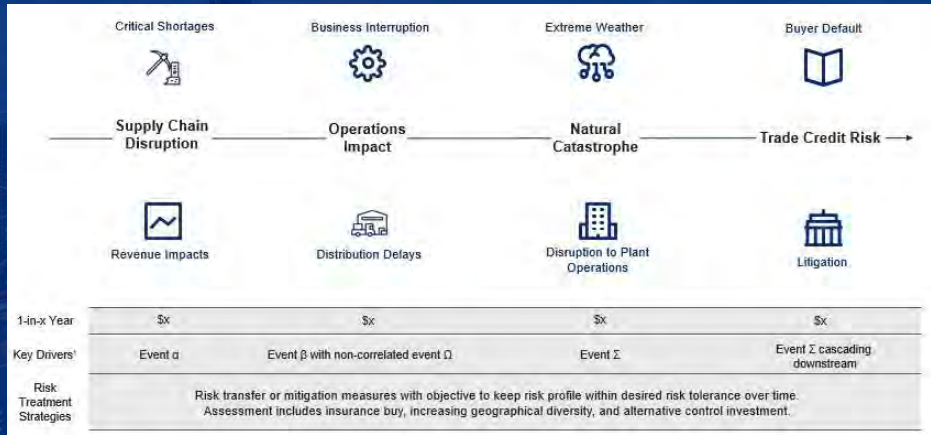
What does the future look like for this modelling?

4

# Future Add-Ons

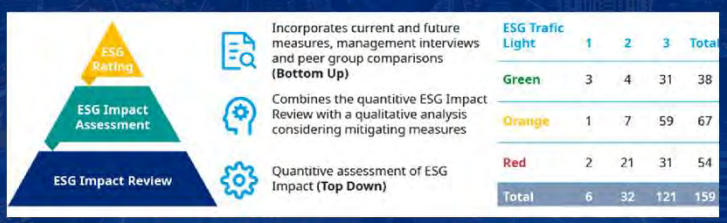
Limitless Possibility...

- Sustainability Scorecard. Coming soon – ESG Rating
- Supply Chain Disruption / Business Interruption
- Fraud / Cyber Risk
- Security – Energy and Food



# ESG – Sustainable Value Chain

Sustainable-Linked Trade Credit Helping Clients



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# Q&A



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