



Utah Credit Professional Erin C. Doll Receives National Award

*Honored by the National Association of Credit Management
As the Recipient of the 2009 CBA Designation of Excellence Award*

June 29, 2009: Columbia, Maryland—The National Association of Credit Management (NACM) has honored **Erin C. Doll, CBA** with the CBA Designation of Excellence Award. Doll was recognized during NACM's 113th Annual Credit Congress, held in Orlando, Florida, June 14-17.

Neither professional nor personal responsibilities deterred Erin Doll from beginning her educational journey in 2004. And while returning to the world of classroom discussions, homework and exams was challenging, Doll explained, "I decided it was worth it because I wanted to become a better employee. I wanted to understand why I was doing what I was doing."

Doll is currently the credit supervisor for Mountain States Supply, a materials supplier for the plumbing, waterworks, irrigation and landscaping industries that is based in Salt Lake City. She brings to this position more than 10 years' experience in the credit and collections field. Doll joined the NACM Business Credit Services affiliate, also located in Salt Lake City, in 2004 and immediately began taking classes through NACM's Credit Administration Program (CAP). She earned the Credit Business Associate (CBA) designation in March 2007.

Instructor Danny Wheeler, CCE has first-hand knowledge of Doll's successful educational experiences. He noted, "Not only was she driven to learn the material and succeed academically, Erin was a classroom champion of [the] practical application of our core curriculum in the workplace. Her dynamic personality draws people to her, and this presents her with a unique opportunity to lead. I personally know that there are many other NACM Intermountain members who have benefited from the drive Erin demonstrates. She has overcome many obstacles that easily could have distracted her from pursuing her goal of obtaining this level of distinction. She is a true success story of what one is capable of when desire and [an] opportunity to succeed are aligned."

Doll is also a member of the Intermountain Credit Education League and is serving as the organization's president for 2009–2010. In addition, Doll is a former member of her affiliate's Legislative Committee (2004–2005) and Education Committee (2007–2008). She also participated in two industry credit groups (plumbing and heating and contractors).

When considering how far her educational journey has taken her, Doll said, "I can look back on my career and see how NACM, ICEL and my designation [efforts] have greatly improved my productivity, understanding, knowledge and ability in my job. I don't know how I managed for so long without that support."

The NACM-National Honors and Awards Committee bases its awards on a scoring system that rates nominees in nearly 50 areas of professional life, including their participation in NACM activities on the local and national levels, service on local and national industry credit groups, educational attainment in the credit field, continuing education participation, professional accomplishments and dedication to the profession.

The National Association of Credit Management is pleased to recognize Ms. Doll on her receipt of this distinguished award.

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NACM, headquartered in Columbia, Maryland, supports more than 19,000 business credit and financial professionals worldwide with premier industry services, tools and information. NACM and its network of Affiliated Associations are the leading resource for credit and financial management information and education, delivering products and services, which improve the management of business credit and accounts receivable. NACM's collective voice has influenced legislative results concerning commercial business and trade credit to our nation's policy makers for more than 100 years, and continues to play an active part in legislative issues pertaining to business credit and corporate bankruptcy. Its annual Credit Congress is the largest gathering of credit professionals in the world. More information about NACM is available at www.nacm.org.